

## **Frequently Asked Questions Behavioral Health Providers**

- Q: How will a provider's business hours be reviewed during the application review process?**
- A: All core providers must have a main site designated for the provision of services that operates a minimum of 52 hours per week. The main site shall have services available in the evenings or weekends to allow access for individuals who work or are in school. A minimum of 30% (15.5 hours) of the operating hours must be during times other than the traditional business hours of Monday-Friday, 8:00 AM to 5:00 PM. The core provider with a satellite site(s) shall designate 30% of the business hours to be during times other than the traditional operating hours of Monday –Friday, 8:00 AM to 5:00 PM.**
- Q: What are the minimum staffing requirements for a core provider?**
- A: All core providers must have at a minimum the following staff:  
Physician-Minimum of 10 hours per week  
Registered Nurse- Minimum of 10 hours per week (LPN cannot fulfill the 10 hour minimum; their time would be in addition to the RN)  
Licensed Clinician-1 Full-time equivalent (Licensed clinician must supervise the Community Support Individuals)  
MHP-1 half-time equivalent licensed clinician with one year's SA treatment experience  
Certified Addiction Counselor II- 1 Half-time equivalent  
Community Support Individuals - 2 full-time equivalents**
- Q: Are there minimum staffing requirements for Intensive Family Intervention (IFI) service providers?**
- A: IFI providers must have at least one full time Team Leader (LCSW, LPC, LMFT) and 2 Team Members (Paraprofessionals) serving a maximum of 12 families or 3 Team Members to serve up to 16 families.**